



State Police

KATHY HOCHUL
Governor

STEVEN G. JAMES
Superintendent

POSTING DATE: 11/19/2024

APPLICATION DUE BY: 12/10/2024

Title: Information Technology Specialist 2
Starting Salary: \$65,001.00

Locations: Troop B Headquarters
1097 State Route 86
Ray Brook, New York 12977
Essex County

Troop C Headquarters
823 State Route 7
Unadilla, New York 13849
Otsego County

Troop D Headquarters
261 Genesee Street
Oneida, New York 13421
Madison County

Troop E Headquarters
1569 Rochester Road
Farmington, New York 14425
Ontario County

Troop G Headquarters
760 Troy Schenectady Road
Latham, New York 12110
Albany County

Troop K Headquarters
2541 Route 44
Salt Point, New York 12578
Dutchess County

Salary Grade: 18

Employment Type: Full-Time

Work Days: Monday through Friday

Union Representation: PS&T

The Information Technology Specialist 2, SG-18 assigned to the respective Troop Communication section will provide technology and support services to State Police assets within their assigned Troop. This position will report to the Technical Sergeant Communications.

DUTIES:

- Application support to include, but not limited to: Microsoft Office, TraCS, SJS/Niche, Citrix, Evidence.com and eJustice.
- Vehicle platform support to include: Tablets, AVL, County CAD systems and LPR.
- Technology system support to include: ATAК, Livescan, Interview Room Recording Systems and Axon Body Worn Cameras.
- Network support and troubleshooting, wire and cable maintenance.
- Station telephone system support and troubleshooting / install troubleshoot ADT telephones.
- Cellular phone and RSA Token support (iPhone/Android).
- Provide training and operational aids.
- Inventory database maintenance and recordkeeping.
- Testing, assessment, and implementation of new technologies.
- Oversee and work with service vendors.
- Mobile Command Vehicle (MCV) operation at planned events and IT systems maintenance.
- Mobile/Portable radio programming.
- Work with Business Integration Services Unit (BISU) to analyze, impact of implementing new systems in State to be utilized by Members.
- Participate in testing new software and hardware, including working with vendors and consultants.
- Assists enforcement of agency information security procedures and protocols, including notifying BISU, agency Information Security Office (ISO) of any misuse or security breaches.
- Performance of these duties may require unscheduled, overtime including evenings and weekends as operational needs dictate.

MINIMUM QUALIFICATIONS:

- Bachelor's degree or higher level degree including or supplemented by 15 semester credit hours in computer science;

OR

- A Bachelor's or higher level degree in any field and one year of experience in information technology;

OR

- 60 semester credit hours including or supplemented by 15 semester credit hours in computer science and one year of professional experience in information technology;

OR

- Two years of professional experience in information technology.

Preference may be given to candidates who possess relevant IT certifications.

Resumes will be evaluated to determine whether candidates will proceed to the interview phase of the process.

HOW TO APPLY:

Kindly send a letter of intent, complete resume, and transcripts to:

Email: personnelresumes@troopers.ny.gov

Place in the Subject line: *ITS2*

****Please include in the subject line of the email which Troop locations you are interested in.****

The New York State Police values a diverse and inclusive workforce where the unique skills of all employees are valued in support of the mission of the Division. Qualified candidates are considered for employment without regard to age, race, color, religion, gender identity and expression, disability, national origin, gender, sexual orientation, military or veteran status or any other characteristic protected by law. The New York State Police is an equal opportunity/affirmative action employer that accepts all applications from a wide range of candidates.

The New York State Police complies with federal and state laws and makes reasonable accommodations for qualified individuals with the disabilities and/or sincerely held religious belief. If a reasonable accommodation is needed to participate in the job application or interview process, please contact the Division Personnel Office at (518) 457-3840 or personnel@troopers.ny.gov.