



**State  
Police**

**KATHY HOCHUL**  
Governor

**STEVEN G. JAMES**  
Acting Superintendent

**POSTING DATE: 02/12/2024**

**APPLICATION DUE BY: 03/04/2024**

**Title:** Information Technology Specialist 2  
Starting Salary: \$63,108.00

**Location:** Division Headquarters – Business Integration Services Unit (BISU)  
1220 Washington Avenue  
Building 22  
Albany, New York 12226  
Albany County

**Salary Grade:** 18

**Employment Type:** Full-Time

**Work Days:** Monday-Friday

**Union Representation:** PS&T

The Information Technology Specialist 2, SG-18, assigned to the Business Integration Services Unit (BISU) will provide technology and support services to State Police Field Operations for the Body Worn Camera Initiative. This position will report to the Technical Lieutenant with each Troop's Communications Supervisor providing administration supervision and coordination as needed.

### **DUTIES**

- Troubleshoot critical and essential Body Camera hardware and related applications on Evidence.com.
- Assist with Body Camera Hardware/Software configuration, Evidence.com access and network connectivity problems.
- Coordinates all Body Camera related equipment requests and vendor equipment replacements.
- Tests and maintains Body Camera equipment within the Troop.
- Comply with directions from the Business Integration Services Unit (BISU).
- Coordinate rollouts for new Division Body Camera initiatives.
- Monitor and record Information Technology Incidents and Service Repairs through

the Enterprise IT Service Management (ITSM) System.

- Support and be available to deploy an emergency special detail assignment or request outside of normal business hours.
- Perform various support technology-support activities related to critical and essential patrol applications and in-car computers as necessary.
- Be prepared for occasional overnight travel for FITS-related training.
- Additional duties and/or responsibilities as directed by the ITS Specialist 3 – BWC.

### **MINIMUM QUALIFICATIONS**

- A Bachelor's Degree or higher in Computer Science, Computer Information Systems, Management Information Systems,

OR

- A Bachelor's Degree or higher in a related field with eighteen (18) credit hours in Computer Science,

OR

- A total of four (4) years of experience in the following computer-related areas: network, server, storage, and systems management; telecommunications; IT customer support and training; computer installation; diagnosis and repair; technical writing; computer security; knowledge management; database administration, design and management; internet/intranet development, design, and maintenance; information technology project management; design and development of geographic information systems or computer aided drafting applications; computer programming; business/systems analysis; program design; or program testing.

Resumes will be evaluated to determine whether candidates will proceed to the interview phase of the process.

Please be advised that authorization to fill these positions is pending Division of Budget approval.

### **HOW TO APPLY:**

Kindly send a letter of intent, complete resume and transcripts to:

**Email:** [personnelresumes@troopers.ny.gov](mailto:personnelresumes@troopers.ny.gov)

**Place in the Subject line:** *ITS2*