



State Police

KATHY HOCHUL
Governor

KEVIN P. BRUEN
Superintendent

POSTING DATE: 06/15/2022

APPLICATION DUE BY: 07/06/2022

Title: Information Technology Specialist 2
Starting Salary: \$61,270.00

Location: Division Headquarters -
Business Integration Services Unit (BISU) - Body Worn Cameras
1220 Washington Avenue, Building #22
Albany, New York 12226
Albany County

Grade: 18

Employment Type: Full-Time

Work Days: Monday through Friday

Union Representation: PS&T

The Information Technology Specialist 2, SG-18, assigned to the Business Integration Services Unit (BISU) will provide technology and support services to State Police Field Operations for the Body Worn Camera Initiative. This position will report to the Technical Lieutenant with each Troop's Communications Supervisor providing administrative supervision and coordination as needed.

DUTIES:

- Troubleshoot critical and essential Body Camera hardware and related applications on Evidence.com.
- Assist with Body Camera Hardware/Software configuration, Evidence.com access and network connectivity problems.
- Coordinates all Body Camera related equipment requests and vendor equipment replacements.
- Tests and maintains Body Camera equipment within the Troop.
- Comply with directions from the Business Integration Services Unit (BISU).
- Liaison and coordinate with the Workstation Support Unit (WSU) as required.

DUTIES (Continued):

- Coordinate rollouts for new Division Body Camera initiatives.
- Monitor and record Information Technology Incidents and Service Repairs through the Enterprise IT Service Management (ITSM) System.
- Support and be available to deploy an emergency special detail assignment or request outside of normal business hours.
- Perform various support technology-support activities related to critical and essential patrol applications and in-car computers as necessary.
- Be prepared for occasional overnight travel for FITS-related training.
- Additional duties and/or responsibilities as directed by the Lieutenant – BISU.

MINIMUM QUALIFICATIONS:

A Bachelor's Degree or higher in Computer Science, Computer Information Systems, Management Information Systems

OR

A Bachelor's Degree or higher in a related field with eighteen (18) credit hours in Computer Science

OR

A total of four (4) years of experience in the following computer-related areas: network, server, storage, and systems management; telecommunications; IT customer support and training; computer installation; diagnosis and repair; technical writing; computer security; knowledge management; database administration, design and management; internet/intranet development, design, and maintenance; information technology project management; design and development of geographic information systems or computer aided drafting applications; computer programming; business/systems analysis; program design; or program testing.

Resumes will be evaluated to determine whether candidates will proceed to the interview phase of the process.

This position does not require that the candidate has taken and passed a NYS Civil Service examination, or currently holds a qualifying position within the NYS Civil Service System. This position will be filled through a resume review and interview process.

HOW TO APPLY:

Kindly submit via U.S. Mail, FAX, or E-Mail a letter of intent and complete resume to:

Ms. MaryEllen Tedesco, Director of Human Resources
Attention: Civilian Hiring Unit
New York State Police
Building 22
1220 Washington Avenue
Albany, NY 12226

Phone: 518-457-3840

Fax: 518-485-2293

Email: personnel@troopers.ny.gov